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# RETAIL



#### Research

71% of Shoppers Prefer Retail Experiences Enhanced by Generative AI: CRI

The report, 'What Matters to Today's Consumer', highlights how evolving technology, changing financial priorities, and a rising focus on sustainability are shaping modern consumer behaviour.

# 20.

#### In Conversation

### ETP: Powering the Next Wave of Unified Commerce

ETP leads the charge into the future with its Al-powered, cloud-native platforms— Ordazzle and ETP Unify designed to deliver truly unified commerce experiences at scale.

# 22.

#### The Jury

Digital lcons of 2024 take center stage as jury members, honouring the next generation of digital trailblazers.

## 40

Digital Transformers: Catalysing Retail Revolution

## MARKETING

- **42.** Amit Dhanjani Head of Marketing and Communication, Apparel Group India Pvt. Ltd.
- 44. Amrith Gopinath Chief Marketing Officer, DLF Malls
- 46. Anil Gurnani Chief Sales & Marketing Officer, TTK Prestige
- 48. Bhavin Devpuria Head - Marketing (India & Sri Lanka), Triumph Group
- 50. Chetna Sharma Chief Marketing Officer, VVM Twenty1 Hospitality
- 52. David James Karambekar Head - Marketing Communications, Sofas & More by Stanley
- 54. Deepak Mahnot Chief Marketing Officer, Soch Apparels
- 56. Gaurav Sharma Head - Marketing, Campus Activewear Ltd.
- 58. Gokulnath Subramanian Chief Business Officer, William Penn
- 60. Harmeet Singh Chief Brand Officer, The Body Shop (Asia South)
- 62. Hemant Chavaan Vice President - Marketing, E-Commerce & CRM, PN Gadgil Jewellers Ltd.
- 64. Jay Tak Associate Vice President - Marketing, V-Mart Retail Ltd.
- 66. Joita Sen Director, Head of Marketing & Design, Senco Gold Ltd.
- 68. Kaanchan Shah Marketing Head, Brand Concepts Ltd.
- **70. Kabir Kate** Chief Marketing Officer, Solitario
- 72. Krisha Nair Senior Manager - Marketing, Urban Essentials India Pvt. Ltd.
- 74. Matilda Rebecca Correya Brand Head, SP Retail Ventures – Angel & Rocket (India)

#### 76. Nisha Khatri

An India Retailing Initiativ

- Head of Marketing, Libas (Zivore Apparel Pvt. Ltd.)
- 78. Nishant Poddar Chief Marketing Officer & Head - Retail Experience, Wrogn
- 80. Preetam Jena Chief Marketing Officer & Head -E-commerce/Modern Trade, Fixderma Skincare
- 82. Puneet Malaviya Lead - Marketing, Raymond Lifestyle Ltd. (Ethnix by Raymond, Raymond Home, Sleepz & Innerwear)
- 84. Richa Jaggi Co-Founder & Chief Marketing Officer, Awshad
- 86. Roch D'Souza Senior Vice President - Marketing, Metro Brands Ltd.
- 88. Sayantani Das Head of Marketing, Jumboking Foods Pvt. Ltd.
- 90. Shivani Goel Vice President - Marketing, Forever New
- 92. Shweta Thakur Chief Executive Officer & Chief Marketing Officer, Something's Brewing
- 94. Sneha Subramanyam Vice President - Brand Marketing, Mahina
- 96. Vikita Chaudhary Head of Marketing, KidZania India
- **98.** Vrushali Parab Head of Marketing, The Belgian Waffle Co, Bloombay Enterprises Pvt. Ltd.
- **100. Yash P. Kotak** Co-Founder & Chief Marketing Officer, Bombay Hemp Company Pvt. Ltd. (BOHECO)
- **102. Yuvika Saxena** Head - Marketing, Glam21
- 104. Zoher Kapuswala
  - Head Marketing, Ferrero India Pvt. Ltd.

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## TECHNOLOGY

106. Abhishek Lal Chief Digital Officer, Marks & Spencer Reliance India Pvt. Ltd.

- 108. Ashwin Chandrasekar Chief Technology Officer, Third Wave Coffee
- **110.** Indresh Pradhan Chief Information Officer, Apparel Group India
- 112. Jagpreet Pabla Head of Technology, Hardcastle Restaurants Pvt. Ltd. (McDonald's)
- **114. Kunal Chakraborty** Head - IT, GKB Lens Pvt. Ltd.
- **116.** Manoj Patel Chief Information Officer, Safari Industries India Ltd.
- **118. Maruthy Ramgandhi** Chief Technology Officer, Snitch

**120.** Mayur Pathak Head, Product & Digital Transformation, Kushal's Fashion Jewellery

- **122. Pooraan Jaiswal** Group Chief Technology Officer, Tribhovandas Bhimji Zaveri Ltd.
- 124. Rahim Lalani Head - IT, Inc5 Shoes Pvt. Ltd.
- **126.** Sandeep Mistry Chief Digital Information Officer, Novel Jewels (Aditya Birla Jewellery)
- **128.** Santosh Deodhar Chief Technology Officer, Aza Fashions
- 130. Shriniwas Kandlapalli Head - IT, Bloombay Enterprises Pvt. Ltd. (The Belgian Waffle Co.)
- **132.** Snehalatha BK Chief Information Officer, Soch Apparels Pvt. Ltd.
- **134.** Vikash Kumar Chief Information Officer, Baazar Style Retail Ltd.



## **E-COMMERCE**

- **136.** Afzal Hussain Head of E-Commerce, Titan Company Ltd.
- 138. Aniket Kothari Head O&O E-Commerce, PUMA Sports India Pvt. Ltd.
- 140. Anisa Virji Head of E-Commerce, Regal Brands Pvt. Ltd.
- 142. Anwer Alwi Head, Brands.com, Bestseller India
- 144. Deepak Chhabra Managing Director, Timex Group India Ltd.
- 146. Deepak Ravindran Founder & CEO, KiranaPro
- 148. Divya Gupt Head of E-Commerce, Baggit India Pvt. Ltd.
- **150.** Hina Chhattani Head of E-Commerce, SocksXpress
- **152.** Khushboo Ahuja Head - D2C & E-Commerce, Spykar Lifestyles Pvt. Ltd.
- **154.** Kunal Behl Senior Manager E-Commerce, Forever New Apparels Pvt. Ltd.
- **156.** Mihir Wakharkar Business Head - D2C and Q-Commerce, Rebel Foods
- **158. Palash Agarwal** General Manager - Ecommerce (FMCG), Wow Momo
- **160. Praveen Meloth** Head of E-Commerce, CloudTailor
- **162. Ragini Chilappagari** Head of E-Commerce - India & Sri Lanka, Triumph Group
- **164.** Rupali Surve Yeligeti Head of E-Commerce, Inorbit Malls (I) Pvt. Ltd.
- **166.** Sumit Gupta Head of E-Commerce, VegNonveg