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08. NATIONAL NEWSMAKERS

Indian Retail Sector Gears Up for Festival Season, Big Players Announce Big Offers

The industry is seeing the upcoming festival season as a big opportunity to maximise on sales and footfalls

10. INTERNATIONAL NEWSMAKERS

E-Commerce Reports Steep Incline in Q2 Profits Globally

Riding on the surge in demand in the COVID-19 times, online retail sales in Asia will grow from US\$ 1.5 trillion in 2019 to US\$ 2.5 trillion in 2024, with a compound annual growth rate (CAGR) of 11.3 percent



14. THE UNTOLD STORY

There Was No Answer Other Than to Exit the Retail Business: Kishore Biyani

In an interaction with BS Nagesh at Phygital Retail Convention, Kishore Biyani shared pioneering achievements, challenges faced by him and life lessons learnt in Kal Aaj Aur Kal – Revealing the Untold session

26. IN CONVERSATION

Retailers Must Prepare for Transformation Post-COVID: Bimal Sharma

With rapidly evolving consumer preferences and attitudes, businesses and retailers are embracing the change and preparing for transformation in order to provide a seamless shopping experience to consumers in the COVID and post-COVID eras

29. EVENT

Parivartan: A Platform to Collaborate & Innovate for Retailers

The event by TRRAIN was a virtual open forum where retailers from across formats and departments came together to brainstorm about the 'new normal'

30. MARKET WATCH

Research: The New Retail Reality

A report by KPMG in India and Retailers

COVER STORY



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CONTACTLESS TECHNOLOGY & THE FUTURE OF THE FOODSERVICE INDUSTRY

The dine-in sector saw a drop of 6 percent in the number of restaurants in the first week of March, another 20 percent in the subsequent week. It all came to a standstill from April and lasted till mid-June. The only option left for many restaurants amidst the chaos was to become takeaway and delivery only outlets, explain foodservice industry leaders, while outlining their strategy to overcome the COVID era



Association of India (RAI) sheds light on how the pandemic has led to a change in consumer behaviour and more importantly how the retail space is undergoing a complete makeover

34. RETAIL SOLUTIONS

Vinculum: A One Stop Destination for Omnichannel Commerce & Retail Solutions

Through an uberised network of digital savvy brand distributors and a connected ecosystem of IOR, custom clearance agents, and digital marketing partners, Vinculum helps brands to scale globally

38. NEW-AGE RETAIL

Gender-Neutral Beauty Brands Shatter Traditional Retail Stereotypes

Over the years, there has been a gradual change in consumer preferences towards cruelty free, natural, and organic products. This change has now evolved enough to include gender-neutral beauty products as well

42. TECHNOLOGY

4 Ways Artificial Intelligence is Reshaping Demand Forecasting in Retail

The past decade will be reminisced as an era where machines began their journey on the path of intelligence - proficient in learning, executing, and 'thinking' like humans do

44. SOLUTIONS

Automation & AI to Rule the Kitchenware Industry Post-Pandemic

Kitchens across the world over are set to become more intelligent with smart appliances, bot chefs, voice assistant, tailor-made menus and perfect dishes, therefore, the kitchenware industry is set to evolve technically