

## NATIONAL NEWSMAKERS

12. Brick-&-mortar Stores Continue to Shine in the Age of E-commerce

## INTERNATIONAL NEWSMAKERS

16. Global Retailers Focus on Consumer Experience Services to Drive Footfalls

## RESEARCH

24. **The Warehousing Opportunity**  
*A report by Knight Frank on how warehousing, L& SC are creating opportunities in India*



## DYNAMICS

48. **Supply Chain Management: Converting Challenges Into Winning Opportunities for Retailers**  
*SCM ensures the movement and storage of raw materials, of work-in-process inventory, and of finished goods from point of origin to point of consumption*



## RESEARCH

54. **Reconfiguring Supply Chains in the Indian Fashion Industry**  
*Fashion retailing, which includes apparel footwear and accessories, comprises roughly 9 percent of organised retail in India, suggesting the enormous potential for growth in coming years*

## [COVER STORY]

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### Digitalisation: Helping Companies Transform their Logistics & Supply Chain Models

*As per CARE ratings, in India the logistics industry continues to grow and prosper, and the credit of this improvement goes to retail, e-commerce, manufacturing and various other sectors*



## WHAT'S HOT

60. **M3M Urbana: A State-of-the-Art Retail Real Estate Masterpiece**  
*With an enviable retail mix of brands, 7-screen multiplex, kids entertainment area, café, restaurants, food court, offices, hotel and serviced apartments, M3M Urbana is the next big thing in the FEC segment*

## MY THOUGHTS

61. **Logistics in The Modern, Digital Age**  
*Rubal Jain, Managing Director, Safexpress expresses his views on how robotics, last mile delivery and Blockchain technology is changing the face of supply chain industry*

## FOCUS FEATURE

22. **From Mailing to Shipping & E-commerce: Tracing the Journey of Pitney Bowes in India**
34. **Holisol Logistics: A Tech Enabled End-to-End Supply Chain Solution Provider**

## IFF 2019| SUPPLY CHAIN MANAGEMENT

62. **Enhancing Supply Chain Capabilities for A Great Customer Experience**
66. **Brands & Manufacturers Leverage Technology for Automation, Increased Speed in the Supply Chain Market**



## RETAIL EVOLUTION

70. **Top Trends Transforming the Global Supply Chain & Logistics Industry in 2019**  
*Some key findings on how the world is today moving over to robotics and automation to take care of logistics and supply chain*



## BEHIND THE SCENES

72. **Warehousing: The Backbone of the E-Commerce Business**  
*Warehouses have become the backbone of all operating e-commerce businesses since they ensure delivering customer orders in perfect condition, within a given time frame*

## TECHNOLOGY

74. **How 1-India Family Mart is Riding the Technology Wave**  
*1-India Family Mart - a rapidly growing value retail chain is offering affordable fashion apparels, lifestyle products and general merchandise to its customers at affordable prices*