



Hair: Luc Pesant Paris, France, International Technical Manager
 Revlon Professional VP Global Executive
 Creative Director: Miquel Garcia
 Photo: Jonas Bresnan

Content

- 16 **Snippets** Latest news and updates of the beauty and hair industry
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- 30 **Get the look** Eugene Souleiman, Wella Professionals Global Creative Director of Care and Styling created looks for fashion designers Jeremy Scott, Thom Browne and Ellery for Autumn/ Winter 2017 show at the NYFW. We present a detailed breakdown of the looks
- 40 **Success story** Celebrity hairstylist and Co-owner of Manemaniac Salon in Mumbai, Amit Yashwant has his hands full from being a personal hairstylist to Tiger Shroff, styling for fashion shows, and micro-managing his newly-launched salon
- 44-52 **In focus** In the salon and spa business per se, Customer Service plays a critical role, as it adds immense value to your business and builds lasting relationships. It takes on a new meaning, in the beauty and wellness space, because of the personal nature of services offered. We speak with industry experts and present their views on steps taken, scope of improvement, challenges faced, and more in the Customer Service area
- 55-64 **Beauty** Hair Educator at A N John, Kolkata and Director of Shadown n Blush, Manpreet Sohal, aims to present well trained make-up professionals to the industry; Irfan Memon, Director, Olivia, shares the brand's USP and business strategy; Acclaimed dermatologist, Dr Kiran Lohia, gives an insight into the Korean skin care market; Sharon Kwek, Senior Innovation and Insights Analyst, Beauty and Personal Care at Mintel, shares her views on the Asia-Pacific market for anti-pollution skin care products; Product launches in skin care and make-up
- 65-70 **Spa focus** The Spa at Palazzo Versace Dubai is a Neoclassical masterpiece with subtle traces of Arabian architecture and provides an astounding selection of treatments using high end luxury brands from across the world; Spa Manager, U Santé Spa at U Tropicana Alibaug, Dr Manisha Rakesh Hadke shares her views on the spa and wellness industry in Asia, brand's USP, future plans, and more; Lucrative spa packages
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