PROGRESSIVE GROCER

Retailer



64 ADDING 'STYLE' TO GROCERY

With a single store currently, this Hyderabad-based supermarket plans to evolve into an integrated brick-and-mortar supermarket chain and e-commerce portal, offering best-in-class merchandise



$14 \\ \textbf{TRENDS: TIME FOR A SNACK}$

Indian consumers work up an appetite for snacking

18

FOCUS: CHANGING CONTOURS OF ONLINE RETAIL

E-grocers are wooing customers by their faster delivery, competitive pricing, high technology and fancy interface



26 SUPPLY CHAIN AND LOGISTICS: BECOMING FUTURE-READY

Shifts in food consumption pattern are bringing about drastic changes in the food retail industry and spurring bigger value additions for shoppers

32

EQUIPMENT & DESIGN: MAKING THE CASE FOR SAFETY

Display units are key to maintaining the critical in-store integrity of seafood

Frozen Food

34

NEW VISTAS ON THE HORIZON

The growth of temperaturecontrolled logistics industry is expanding the reach of frozen food category in the country

38 STRAIGHT FROM THE HORSE'S MOUTH

Suppliers speak on the developments shaping the frozen foods market



CONTENTS

May 2015, Volume 9, Issue 5



SCOOPING IT UP

How desserts and ice creams can be business drivers for retail stores?

44

THE UPPER CRUST ICE CREAM

Rohit Murthy on his experience of franchising the Häagen-Dazs ice cream brand in India



46 **SUCCESS AU NATURAL!**

Ice cream chain Natural with 120 stores pan India is mulling expansion

48

A SLICE OF THE ACTION

Savvy promotions and a keen eye on consumer needs position frozen cakes and pies as an attractive alternative to home baking

52

FRESH FOOD: PACK AND PLAY

Today's packaged produce delivers it all: convenience, sustainability, personality and fun





58 **FRESH FOOD: MASTERS OF MELONS**

Flavour-packed varieties, strategically merchandised, are key to this category's success

60

RETAILER: ON A HIGH TIDE

Newton's, a supermarket store, is blazing a retail transformation in North Goa's grocery market



SUPPLIER: FRESH GROUNDS FOR GROWTH

Sanjey B Bajoria of Bajoria Foods speaks about how non metro towns and cities present a big opportunity for food suppliers

70

CATEGORY WATCH: SETTING THE BAR FOR CHOCOLATE RETAIL

From a retail opportunity standpoint, a category that has the potential to be a sales, profit and footfall driver has turned into a massive missed opportunity



76

NONFOODS: ADVANCES IN CARE

Retailers can tap new technology for personal disease management to attract diabetes patients

80

TECHNOLOGY: PUSHING THE N-COMMERCE FRONTIER

Start-ups like LazyLad have come up with mobile applications that offer strong incentives for both retailers and consumers to jump on the online bandwagon





10

MARKET UPDATE

What's new in the food business



86 WHAT'S NEXT

New products on the shelves

BUSINESS OPPORTUNITIES

Fresh avenues to expand and grow with suppliers and retailers